

Questions?

We have the answers!

Call: 1-866-280-8367 - Option 1



Delta Dental of Nebraska

Broker Support:

Delta Dental Connect

Group Sales and Service:

- Quotes
- Plan questions/changes
- Renewals
- Rate questions
- Benefit summaries
- Material requests

Delta Dental Connect:
Press Option 1

Email:
DeltaDentalConnect@DeltaDentalNE.org

Individual and Family Plan Sales:

- Questions about your account
- Copy of your bill
- Sign up to pay by Automated Clearing House (ACH)

Individual and Family Plan Sales:
Press Option 2

Email:
Sales@DeltaDentalNE.org

Broker Commissions and Payments:

- Sign up to receive payments via Automated Clearing House (ACH)
- Copy of your commissions statement
- Questions about your payments

Broker Commissions and Payments:
Press Option 3

Email:
Commissions@MyDeltaDental.com

Broker Appointments and Changes:

- Get appointed with Delta Dental of Nebraska
- Broker updates (address and phone changes)

Broker Appointments:
Press Option 4

Email:
DDNEBroker@DeltaDentalNE.org

Account Management Team:

- Renewals, plan changes or plan questions
- Escalated plan issues
- Health and benefit fairs
- Customer reporting
- Summary plan descriptions

Large Group Account Manager:
Barbara Jensen

Email:
Bjensen@DeltaDentalNE.org

Small Group Account Service Manager:
Tammee Burns

Email:
Tburns@DeltaDentalNE.org

Additional Resources:

- Employee benefits, eligibility and claims status

Member Customer Service:
(7 a.m.-7 p.m. central)
1-866-827-3319

Claims Address:
Delta Dental
Attn: Claims Processing
PO Box 9120
Farmington Hills, MI 48333-9120

Corporate Address:
Delta Dental of Nebraska
Atrium Executive Square
11235 Davenport Street, Suite 113
Omaha, NE 68154

Eligibility Address:
Delta Dental
Attn: Eligibility Processing
PO Box 30416
Lansing, MI 48909-7916

Eligibility:
Eligibility@MyDeltaDental.com

Billing:
Billing@MyDeltaDental.com