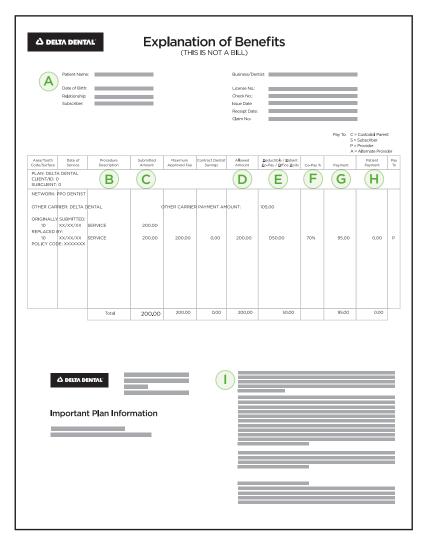


## Understanding Your Explanation of Benefits (EOB)



After a trip to the dentist's office, you may receive an EOB from Delta Dental explaining the procedures performed and what is covered by your dental plan.

- A. This section contains subscriber and patient identification information, which you'll need to check on a claims status or to dispute a claim.
- **B.** The **Procedure Description** explains the services received at the dentist's office.
- **C. Submitted Amount** is the amount the dentist charged for the services.
- **D.** Amount Allowed shows Delta Dental's contracted fees for each procedure.
- E. If you have a procedure that is not completely covered by Delta Dental, the Deductible is the amount applied to the service. You must pay the deductible before Delta Dental picks up its share of the tab.
- **F. Co-Pay** identifies the percentage the plan will cover per procedure.
- **G.** Payment is the amount Delta Dental paid your dentist for services rendered.
- **H. Patient Payment** is the amount the patient owes the dentist. Your dentist should not bill you more than this amount.
- I. This section includes details about the appeals process.



\*Some EOBs will have additional messages to help patients understand why a procedure wasn't paid.



## The Power of Smile™

Learn more about how your oral health connects to your overall health at: **DeltaDentalNE.org** 



Delta Dental of Nebraska